

13 February 2023



#### StrongPoint

Slynga 10 2005 Rælingen, Norway

























\*\*\*\*\*\*\*\*\*\*\*\*\*\* Thank you for shopping with StrongPoint



## Agenda & Speakers

- About StrongPoint
- 2025 strategy update
- Trends driving StrongPoint's 'Double Opportunity'
- Updates from selected core markets, partners and white space opportunities
- Financial overview





**Jacob Tveraabak** 

**Hilde Horn Gilen** 

Chief Executive Officer

Chief Financial Officer





**Lorena Gomez** 

PRICER

**Magnus Larsson** 

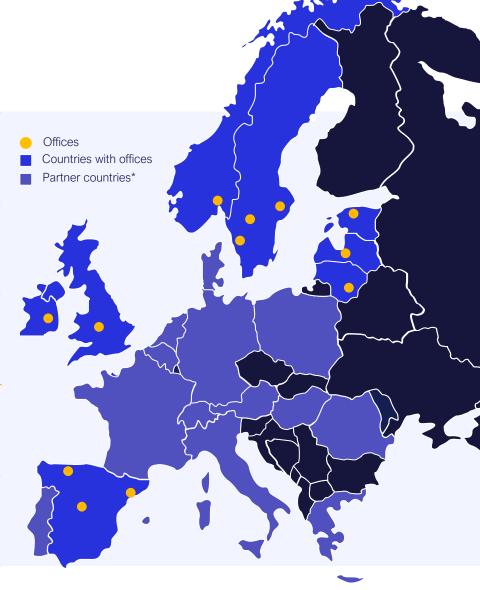
MD & SVP Sweden

MD & SVP Spain

CEO of Pricer

### StrongPoint at a glance

	Years in business	37		Revenue from grocery retailers	>80%
	Countries with full sales, service and support	8		NOK Annual revenue	1.4Bn
	No. of Employees	500+	OSLO BØRS	Listed on Oslo Stock Exchange since	2003
202	Our Engagement eNPS score	36		Retail technology unit growth in last 3 years	67%
	Countries covered with partners	20	GRI =	GRI reporting & member of UN Global Compact	2021



### Future proofed 2025 strategy

#### StrongPoint before new strategy released

3 business areas, 16 offices incl. Russia & Malaysia

Mainly selling hardware with some service agreements

Organization with limited renewal or focus on competence enhancement

Serving leading Scandinavian & Baltic retailers only

Dependent on a few large customers in 2-3 countries

#### **StrongPoint in 2023**

Grocery retail tech focused with 8 priority countries, all in Europe, reduced risk

Solution sales with high potential for additional recurring software income and professional services

Strong leadership team and industry & solutions experts recruited, structured training and competence-enhancing programs established

Gained tier-1 European and global grocery retailer clients

Reduced risk profile: wider customer base across 8 priority countries and significant & meaningful partner network

## Creating a NOK 2.5 billion retail technology company

	2022	2025
Revenue	1.5Bn*	2.5Bn
EBITDA	5.8%*	13-15%

\*Proforma



## StrongPoint's double opportunity: technology to solve grocery retailer megatrends



Labour costs going up



Need solutions to be less labour dependent, often involving automation



Discounters becoming mainstream



All players in the market keep costs down in general



Increasing customer demands



Constant need for easier and faster customer experience, in-store and online

StrongPoint Double Opportunity:

Technology
solutions solving
(1) instore and
(2) online
challenges

#### Our grocery retail solution suite

#### **In-store Solution**



Electronic Shelf Labels



Self-Checkout



Cash Management (CashGuard)



In-store Product Collection (Vensafe)



Scales



Humanoid Grocery Robot



Shopfloor Logistics

#### **E-Commerce**



In-store Manual Picking



Dark Store Manual Picking



Automated Robotic Picking



Grocery Lockers



Home Delivery



Instore Pickup



Drive-thru Pickup



#### End-to-end provider from sales to support



## Scandinavia embraces the race for efficiency-saving technologies



**Highest penetration** of
ESLs in the world



Highest efficiency rates of in-store picking in the world



Largest Vensafe market in the world



~50% click & collect e-groceries in Sweden



Lowest volume of cash in the world but still use CashGuard



Highest penetration of grocery lockers in the world



Best conditions for self-checkout, high trust, low shrinkage



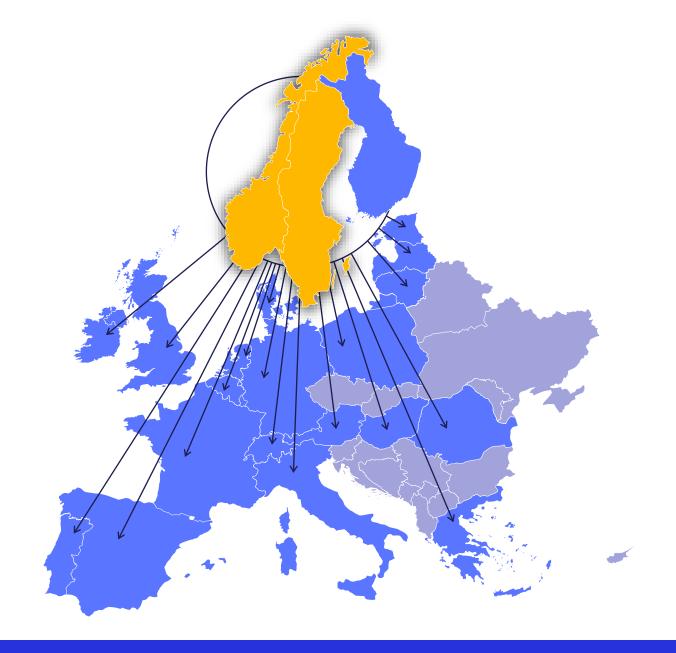
Birthplace of **AutoStore** 



# Exporting efficiency saving solutions...



...opportunities across Europe



#### With UK and Ireland as growth sweet spots



### UK & Ireland facing challenges, some already overcome by Scandinavian retailers:

- Labour costs soaring
- Labour getting scarcer
- Inflation means frequent price changes



#### **Driving opportunities:**

- Electronic Shelf Labels
- Vensafe
- Order Picking
- Click & Collect Grocery Lockers
- Automated Fulfilment (AutoStore)

## Scandinavians excel at developing and adopting efficiency-saving technologies

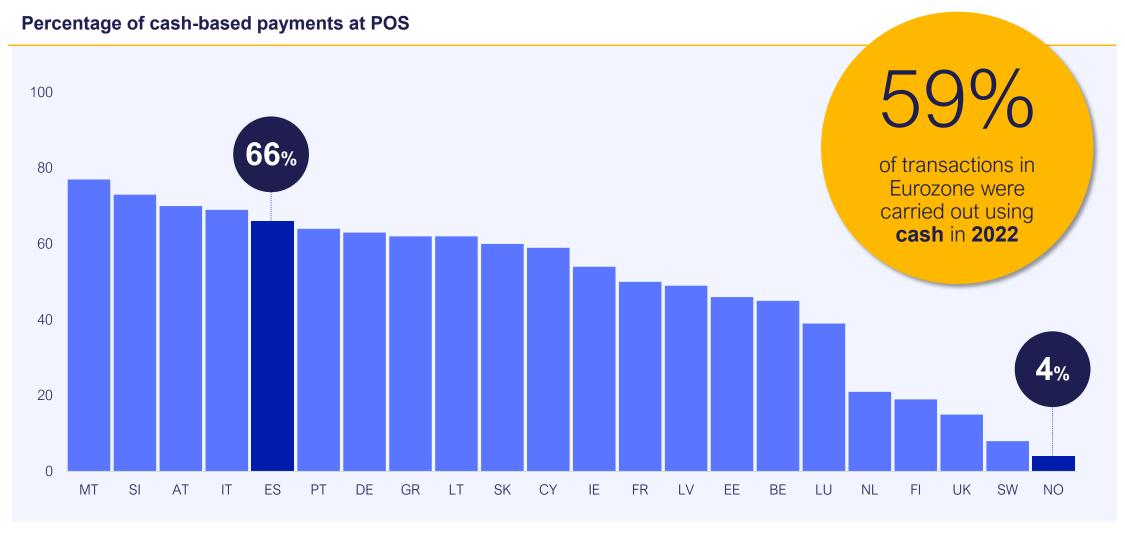


AutoStore

Established 1972

Established 1996

#### Cash: "the reports of my death are greatly exaggerated"





#### Next generation CashGuard solution

#### **End-to-end cash automation**

from customer to cash-in-transit pickup with zero staff intervention at checkout or back office

CashGuard integrated into cashier counter



Notes are automatically counted, checked, flattened and ready for cash-in-transit pickup

### White space opportunities

Country	Market size (BnNOK)*	StrongPoint grocery chain coverage	StrongPoint solution penetration	Examples of opportunities
Norway	270	100%		Vensafe, Self-checkout, E- Commerce
Sweden	300	100%		E-Commerce, Electronic Shelf Labels, Self-Checkout
Baltics	130	100%		Vensafe, Self-Checkout, Electronic Shelf Labels
Spain	1,230			Cash Management, E-Commerce, Self-Checkout
UK& Ireland	2,650			Electronic Shelf Labels, E-Commerce, Self-Checkout

<sup>\*</sup>Source: IGD





### Deeper and wider partnership with Pricer





- Partner since 1999, over 20 years partnership
- Installed over 15 million Pricer Electronic Shelf Labels in over 2,500 stores
- Deepened & widened relationship with strategic partnership in 2022 in Ireland & Spain



#### Expanded AutoStore partnership to UK & Ireland





Made AutoStore distributor for UK & Ireland in 2022, following on from Nordics & Baltics in 2021



Leveraging new and existing team in UK for sales opportunities to grocery retailers



Example of 2025 strategy in action: product market fit

#### World's first AutoStore for frozen products



- StrongPoint was chosen to design and install the world's first
- Purpose-built for groceries
- 30-40% energy consumption reduction

**Food** management is **so different** to any other retail segment which is why we decided to work with StrongPoint.

Jan Frode Johansen
DLVRY Co-Founder and CEO



## Creating a NOK 2.5 billion retail technology company



Revenue

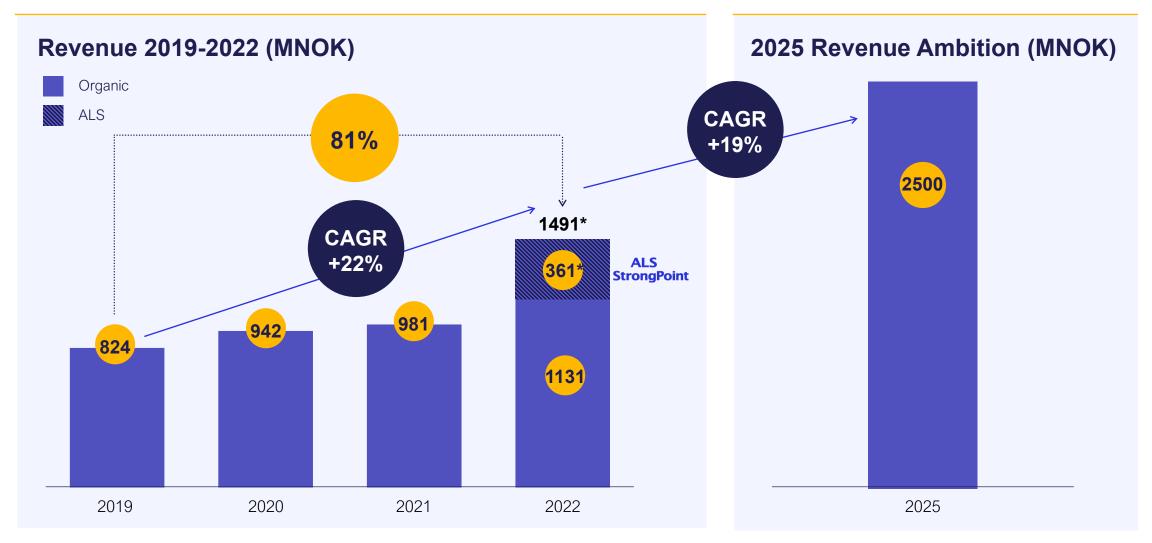
2.5<sub>Bn</sub>



**EBITDA** 

13-15%

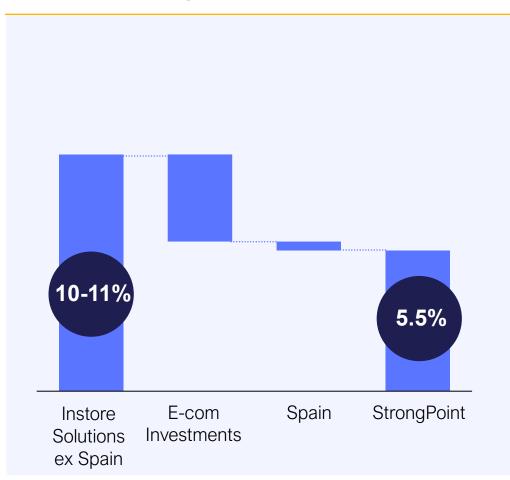
### Continued strong growth



<sup>\*</sup>Proforma

#### EBITDA margin – current and path ahead

#### **2022 EBITDA Margin**



#### **2025 EBITDA Margin**



### Four areas for gross margin improvement



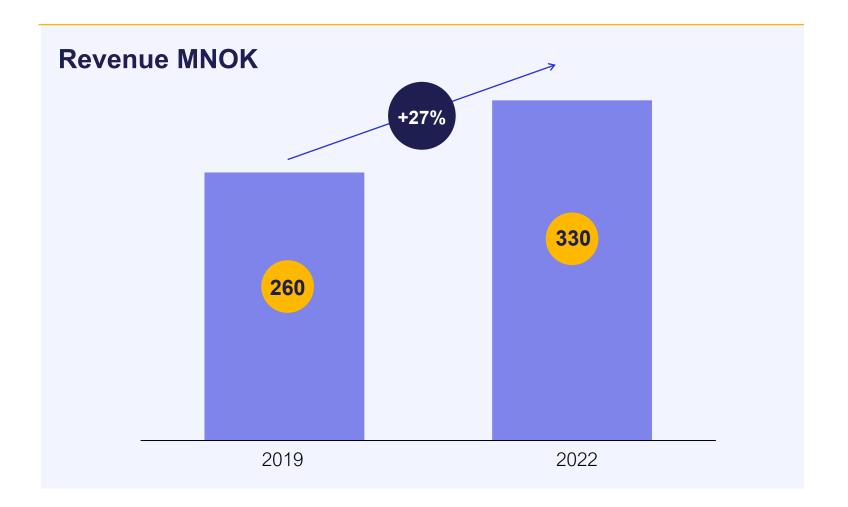
All ranges are on Gross Profit but all contributing positive to increased EBITDA margins \*Roll-out projects of proprietary solutions



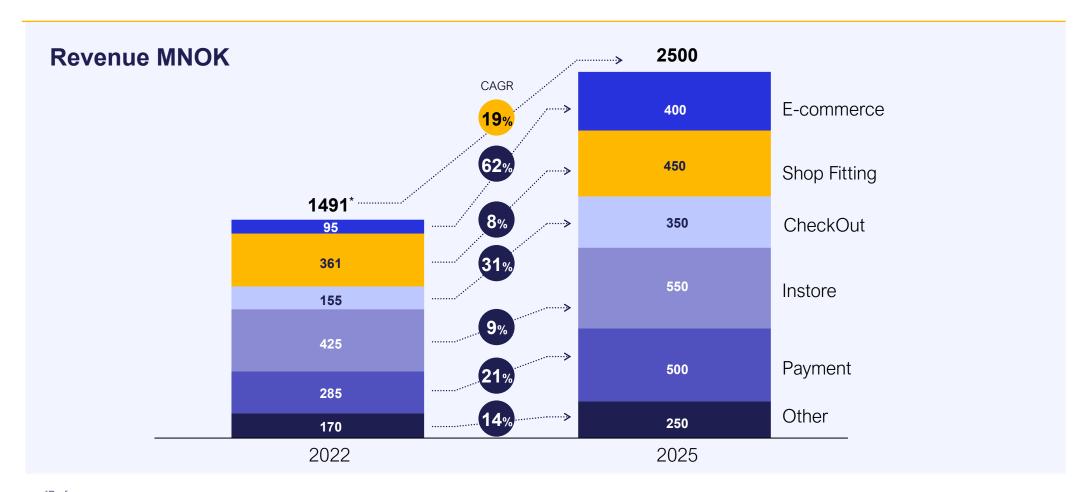
### Developing a strong base of recurring revenue

#### Recurring revenue

- Service
- Support
- Rental
- Software Licences



## Wide portfolio of solutions to capture variety of future market conditions

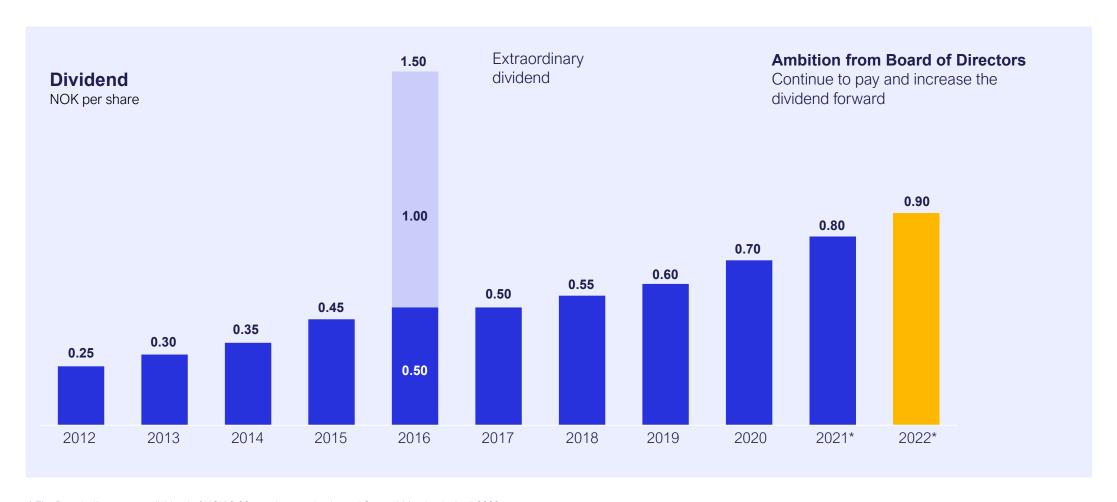




#### Summary of financial highlights



#### Ambition to gradually increase dividends



<sup>\*</sup> The Board will propose a dividend of NOK 0.90 per share at the Annual General Meeting in April 2023.



#### M&A will contribute to long-term growth



## Geography expansion (to markets with good product/market fit)

- UK
- Denmark
- Finland
- US
- •



### Strengthening of core markets

- UK
- Spain
- Norway
- Sweden
- Baltics



#### **Technology** additions

- AutoStore support infrastructure
- In-store & e-commerce
- Future-proofing technologies

#### The StrongPoint sandwich

#### Sauce

Tomorrow's solutions

Robotics, & Staffless shops

#### **Toppings**

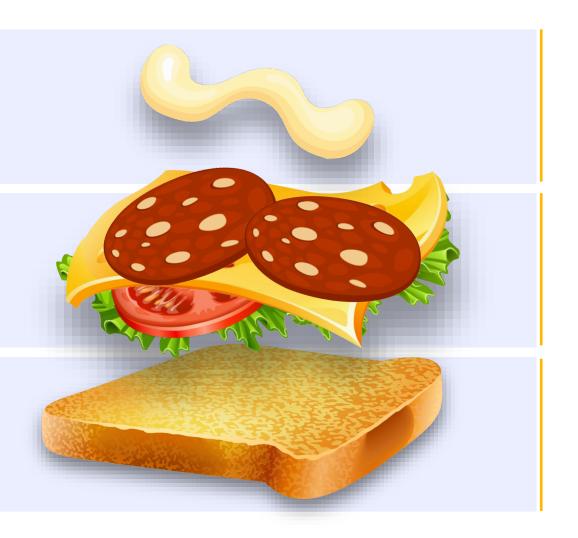
E-commerce solutions

Order Picking, Last Mile, Automated MFC

### Bread & Butter

In-store solutions

Self-checkout, Pay & Collect, Cash Management



## Summary: creating a NOK 2.5 billion retail technology company



### Operational leverage

 Leverage full sales, service and support structure in markets where demand continues to be strong, especially UK & Spain



## **Exporting efficiency** saving technologies

 Grocery retailers need efficiency saving instore and online technologies to drive long-term profitability → the StrongPoint 'Double Opportunity'



### Product innovation and M&A

 Delivered on M&A commitments and investing in solutions for future customer value

